Crystal Brand Manual

May 2023

Content

STRATEGY

- 1 Brand Positioning
- 2 Manifesto
- 3 Brand Heritage
- 4 Brand Pillars
- 5 Tone of Voice

DESIGN

- 6 Logos
- 7 Emblem
- 8 Emblem Socials Icon
- 9 Logo & Emblem Usages
- 10 Typography
- 11 Color
- 12 Grid & Layout
- 13 Stock
- 14 Application Examples

APPENDIX

On-board Venues Logos

- 1 Overview
- 2 Jade
- 3 Osteria d'Ovidio
- 4 Tastes Kitchen & Bar

I Brand Positioning

CRYSTAL

EXCEPTIONAL AT SEA

2 Manifesto

Crystal voyages are exceptional, extraordinary, and individual.

Step aboard and be welcomed into a world of sophistication and elegance, where days are spent immersed in the most incredible destinations, and nights host glamorous soirees among captivating company.

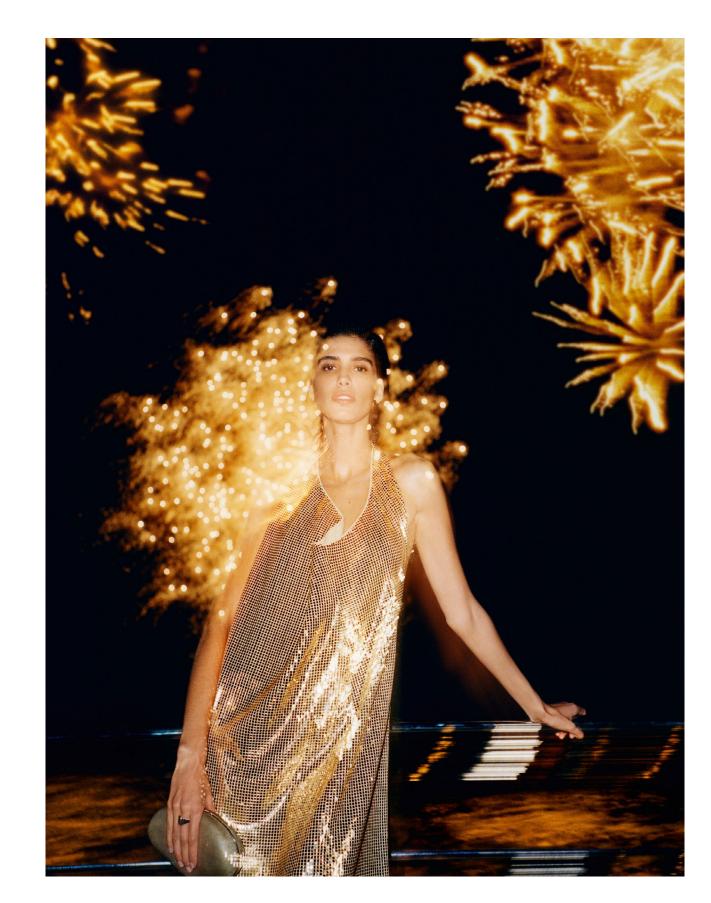
Be it the most intricate detail or the most rare encounter, we are committed to bringing you only the exceptional — from the cuisine to the entertainment to the design of our cabins. Moreover, this philosophy extends beyond our vessels, bringing you enriching experiences, inspiring wellness, and enlivening entertainment on each of our voyages.

We are curators, collaborating with masters of their trade from across the globe. From food to music, design to drink, every aspect is of its finest, ensuring a once-in-a-lifetime voyage.

Together with A&K, we get closer to the unseen side of each destination and grant unprecedented access to the very best of culture.

We go the extra mile, offering unparalleled service at every moment; with Crystal you know the crew by name and they know your every nuanced wish.

Crystal: Exceptional at Sea



Brand HeritageOur Story

For over 30 years, Crystal Cruises has been synonymous with the exceptional. From service to dining, suites to experiences, our commitment to delivering the best in travel has set the standard for excellence in the cruise industry. Through the years, our focus on innovation, attention to detail, and personalized service has underpinned everything we do.

Now we have taken this commitment to the next level, merging with premier British travel business Abercrombie & Kent, bringing together two of the most respected names in high-end travel to create a truly unparalleled experience for our guests.

Exceptional Service

Our highly personalized service has long been a Crystal signature, with one of the cruise industry's leading passenger-to-crew ratios.

Exceptional Dining

Complimentary dining aboard Crystal is an exploration of some of the most delicious dishes from around the world, with menus and spaces designed to inspire sensory immersion.

Exceptional Design

Our ships embrace elegant and refined design with a contemporary edge, offering comfort at the height of style alongside modern amenities.

Exceptional Voyages

Our itineraries reach all corners of the globe, immersing guests in the most incredible locations, and together with A&K, taking them closer to the unseen side of each destination.

Exceptional Care

Crystal is dedicated to reducing its environmental impact by implementing sustainable initiatives, promoting environmental education, wildlife and marine life conservation, and cultural preservation.

Exceptional Awards

Crystal has won numerous accolades and is the world's most-awarded high-end cruise line, recognized by top travel magazines and organizations across the globe.

3 Brand Heritage

Milestones

1988

Crystal Cruises was founded, aiming to revolutionize travel with a new standard of exceptional service, design, and destinationrich itineraries.

2003

Crystal Serenity sets sail for the first time to immediate acclaim.

2018

Crystal Serenity
undergoes its most
extensive redesign yet.
The brand wins "Cruise
Line of the Year" and
"Most Luxurious Guest
Experience" by Virtuoso
for 2018 & 2019.

202I

Crystal is acquired by Abercrombie & Kent Travel Group, bringing together two of the most respected names in highend travel under the ownership of Manfredi Lefebvre d'Ovidio.



Crystal Symphony launches, offering world-class amenities and entertainment.

2017

Crystal Symphony
undergoes a significant
redesign, incorporating
the latest advancements
in style and technology,
and is named "Best
Large-Ship Cruise Line"
by Travel + Leisure
readers for the 24th
year in a row.

2020

Crystal is named "Best Medium-Ship Cruise Line" in the Condé Nast Traveler's Reader Choice Awards.

2023

Crystal Symphony and Crystal Serenity undergo extensive renovations and are poised to set sail on a new journey of excellence.

4 Brand Pillars

Enriching Experiences

We offer industry-leading, authentic experiences both on and off-board, which are actively enriching, meaningful, and responsible.

Heritage of Glamour

We bring sophistication and elegance to all we do, inviting our guests into a curated world of glamor and romance.

Exceptional

Every element of a Crystal experience is extraordinary, be it the smallest design detail or our unparalleled access to experiences, destinations, and the latest cultural makers.

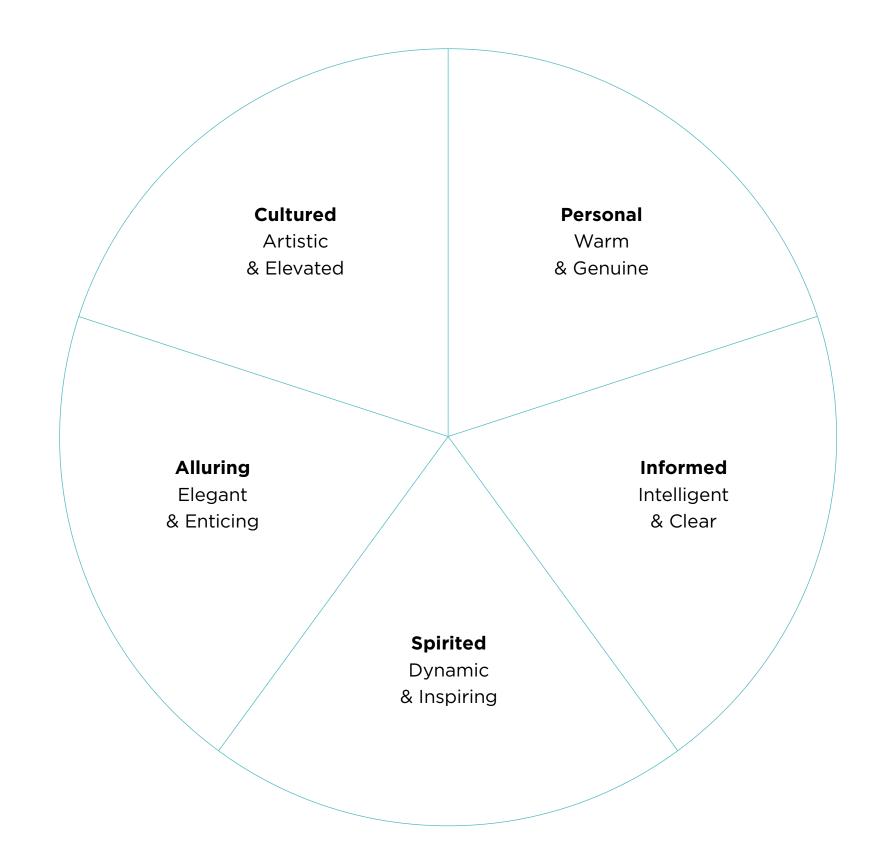
Personalised Choice

We create bespoke itineraries, menus, and programs tailored around your personal tastes and aspirations.

At Your Service

Industry leading, award-winning service which is second to none, built from close relationships between longstanding crew and guests.

5 Tone of Voice 1 of 8 Our tone and character is embodied across all brand channels and communications.



5	Tone of Voice 2 of 8	INFORMED INTELLIGENT AND CLEAR	Rules	Key Descriptors
			The expertise of A&K combined with	Intelligent
		Our extensive knowledge and	Crystal's deep knowledge and experience	Clear
		expertise has been honed and	in cruising creates an unbeatable match.	Concise
		perfected over many years.		Learned
			Be proud of our experience with a	Experienced
		We speak with clarity and simplicity,	knowledgable tone and wise, trusted	Expert
		our manner intelligent and considered.	voice. Ensure we are well versed in the	Forthcoming
			provenance of everything we offer.	Knowledgeable
		Our tone has a confidence and		
		self assuredness. Messaging is	Effortlessly inform with clarity and	
		pointed and quickly conveys our	simplicity in our messaging.	
		mastery and market leadership.		
			Say what we mean with words	
		We inform with poise but are	and messaging that directly speak	
		never preachy or aloof.	to our point, keeping focus.	
			Concise descriptions let our audience	
			make the informed decision, using pithy	
			facts that don't lean into persuasion.	

5	Tone of Voice	PERSONAL	Rules	Key Descriptors
	3 of 8	WARM AND GENUINE		NA /
		- 1 · · · ·	Our warm, attentive and personalized	Warm
		The intimacy of our bespoke service	service is a key differentiator for Crystal.	Genuine
		sets us apart. By engaging personally		Authentic
		with each of our customers, we foster	Make everything personal by nurturing	Human
		a close and trusting relationship.	our deep client relationships. Every	Emotive
			message from Crystal is addressed	Close
		A conversational pace helps	directly to the passenger. Seamlessly	Intimate
		humanize the way we speak.	reference their preferences and past	Honest
		Our tone reflects our genuine warmth and	interactions to show that we care.	
		shows we care, with strong attention to		
		detail showing we anticipate every need.	Anticipate customer's desires with	
			genuine recommendations and a	
		Language is authentic and human,	willingness to go above and beyond.	
		bringing our audience on a journey and		
		inviting them to be part of the brand.	Have a conversation with guests,	
			using open ended sentences and	
			questions which invite interaction.	
			Be authentic by speaking with	
			language that is human and relatable,	
			helping to create a deeper emotional	
			connection to the brand.	

5	Tone of Voice 4 of 8	CULTURED ARTISTIC AND ELEVATED	Rules	Key Descriptors
			Our voice is a worldly one	Artistic
		To travel with Crystal is to be immersed	of diverse influences.	Elevated
		in a cultural and inspired lifestyle.		Refined
			Delve into the details by using	Curious
		We embody our worldly nature	rich descriptions. Adopt the	Inquisitive
		by speaking with sophistication	tone of a trusted curator with a	Interested
		and refinement, elevating all	wealth of hidden knowledge.	Respectful
		our communications.		Discerning
			Elevate every touchpoint with	
		With rich descriptions we take guests	superlatives that accurately capture	
		on a journey, painting a picture of	the luxury experience we offer.	
		the voyages we travel together.		
			Share our curiosity as a point of	
		We're forever interested and aware	intersection with our guests. We are	
		of the world around us, and ensure	always keen to discover and celebrate	
		that our content reflects this.	that there is always more to discover.	
			Take a global view that reflects	
			our company's reach. Make links	
			between our destinations and ensure	
			we represent diverse voices.	

5	Tone of Voice	ENTICING	Rules	Key Descriptors
	5 of 8	ELEGANT AND CAPTIVATING		
			Each cruise is an engaging experience that	Elegant
		Our voyages are one of a kind	captures the imagination of our guests.	Captivating
		opportunities that feed our		Engaging
		passion for discovery.	Take pride in our passion for what we	Passionate
			do, with an enticing tone that reflects	Evocative
		We portray this through an engaging	our affinity with traveling the world.	Transportive
		and passionate tone, one which has an		Convivial
		elegance and enticing charm to it.	Speak with elegance and	Social
			style in a way that reflects the	
		Our messaging is evocative and	sophistication of our cruises.	
		transportive, inviting guests into		
		our glamorous and social world.	We are a social entity with a	
			convivial attitude, well versed	
			in the art of conversation.	
			An evocative approach transports	
			our guests into the exceptional	
			world of our voyages, capturing the	
			allure of the Crystal experience.	

5	Tone of Voice 6 of 8	SPIRITED DYNAMIC AND INSPIRING	Rules	Key Descriptors
			Our voyages are one of a kind experiences	Dynamic
		Each day aboard a Crystal voyage	filled with adventure and delivered	Inspiring
		presents new opportunities and	with flair by our attentive crew.	Bold
		surprising experiences.		Vibrant
			Keep the energy high by using an	Energetic
		We capture this through a vibrancy and	active voice that carries momentum	Moving
		energy which feels alive and moving.	through our communications.	Optimistic
				Uplifting
		We're spirited and spontaneous	Our bright outlook on the world shines	
		in our tone, animated and	through in every interaction. We have a	
		colorful, dynamic and vivid.	passion for what we do and are keen to	
			share each moment with enthusiasm.	
		We are naturally optimistic		
		and full of wonder, always with	Be bold and don't be afraid to	
		an uplifting demeanor.	stand out, expressing what makes	
			Crystal different from other lines.	
			Add an element of the unexpected which	
			reflects our spontaneity and desire to	
			surprise and delight in the service we offer.	

5 Tone of Voice 7 of 8

What we're not

Our worldly view is an open and inspiring one. We are never snobby or elitist, avoid talking down to our audience or overloading them with information.

Each interaction with our guest should be personal, but must be guided by discretion. Do not be overbearing or inappropriately intimate.

While our tone is clear and simple, make sure it does not become didactic or under embellished.

Always reflect the premium positioning of our brand and avoid using slang or language that is overly expressive.

We have a lively energy that is tempered by a measured humility, meaning we must not over exaggerate or overstate our status.

5	Tone of Voice 8 of 8	Lexicon		
		BRAND	PRODUCT	EXPERIENCE
		Exceptional	Exceptional	Exceptional
		World-class	Voyages	Inspiring
		Award-winning	Ships	Engaging
		Market-Leaders	Vessels	Enriching
		Expert	Suites	Cultured
		Sophisticated	Staterooms	Personalized
			Dining	Attentive
			Wellness	Unparalleled
			Entertainment	Exquisite
			Elegant	Comfort
			Spacious	Choice
			Expansive	Alluring
			Intimate	Convivial
				Social

Overview

Crystal's logo suite is now comprised of one main logo and five variations.

The main logo should be the most commonly used across customer touchpoints, whereas the lockup should be used only for corporate communications.

The logo with tagline should be used in storytelling communications that aim to highlight the brand's positioning, for example in print or digital ads.

Ensuring that the correct logo is used for each brand application will garanty clarity of information, and help customers and stakeholders understand the purpose of a document at a glance.

Main logo

CRYSTAL

C R Y S T A L®

Lockup



Lockup with trademark

Main logo with trademark



Logo with tagline



Logo with tagline and trademark



Tier 1 Customer-Facing On tier one assets (customerfacing), only the regular logo should be used.

On marketing materials (promotional videos, campaign assets, etc.) the logo with tagline can be used as well to help convey the brand narrative.

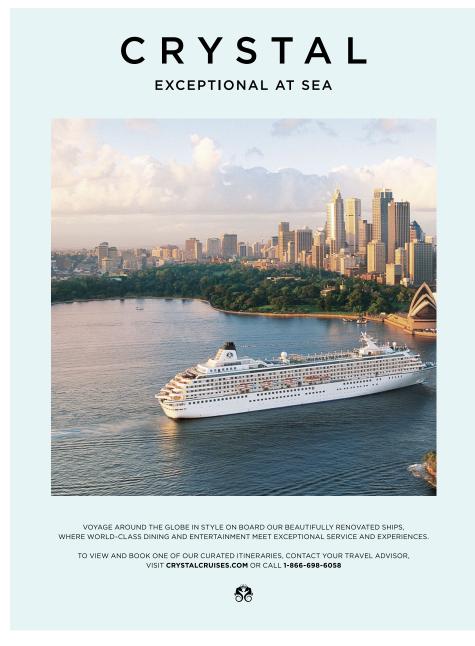
The emblem can be used sparingly as an editorial touch (always at the bottom of the page), but not as part of the lockup.

Other application examples include letterhead, envelope, menu, luggage tag, etc.

CRYSTAL 1691 BK COMBO JACK ANDERSON CRYSTAL CRUISES +1 (123) 1234-123 6 JUN 2023 ightarrow 25 JUL 2023 $VENICE \rightarrow BARCELONA \rightarrow LISBON$ TEST20221123@TEST.COM RESERVATION **CONFIRMATION** Thank you for showing interest in Crystal Cruises and what we do. Below, you can find all of the details for your request. As we diligently work towards returning Crystal Cruises back to service, we are honored to have you con one of our luxury voyages for your well-deserved holiday.
We thank you for choosing Crystal Cruises and look forward

Reservation Confirmation

Example of customer-facing asset, with regular logo and seahorse.



Travel & Leisure Print Ad

Example of marketing-oriented customerfacing asset, with tagline logo and seahorse.

Tier 2 Functional When a logo is needed on tier two assets (functional), only the regular logo can be used. Because the nature of these assets is purely informational, neither the logo with tagline nor the emblem should be applied.

Other examples include forms, TV menus, safety labels, etc.

Pending example

Example of functional asset, with regular logo.

Tier 3 Corporate The only instances where the seahorse lockup can be used are tier three assets (corporate) to help B2B stakeholders identify the brand.

Other examples include B2B envelopes, documents aimed at travel agents, etc.

JACQUELINE BARNEY

SENIOR VICE PRESIDENT, GLOBAL MARKETING M: (786) 879-1221



Email Signature

Example of corporate asset, with lockup logo.

Logo Wordmark

CRYSTAL

6 Logo Wordmark

Negative space

CRYSTAL

Minimum size (width)

CRYSTAL

35mm

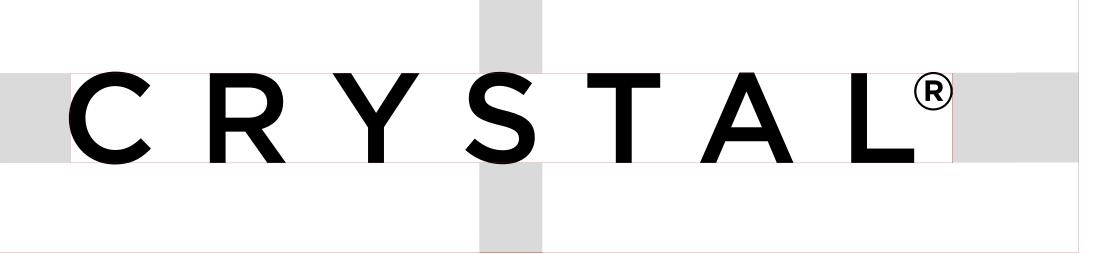
(approx. 100px)

6 Logo Wordmark Trademark

CRYSTAL®

6 Logo Wordmark Trademark

Negative space



Minimum size (width)

CRYSTAL®

37mm (approx. 104px)

Logo Tagline

CRYSTAL

EXCEPTIONAL AT SEA

6 Logo Tagline

Negative space

CRYSTAL

EXCEPTIONAL AT SEA

Minimum size (width)

 $\mathsf{C}\,\,\mathsf{R}\,\,\mathsf{Y}\,\mathsf{S}\,\,\mathsf{T}\,\mathsf{A}\,\,\mathsf{L}$

37mm

(approx. 104px)

6 Logo Tagline Trademark

CRYSTAL®

EXCEPTIONAL AT SEA

6 Logo Tagline Trademark

Negative space

CRYSTAL®

EXCEPTIONAL AT SEA

Minimum size (width)

CRYSTAL®

40mm

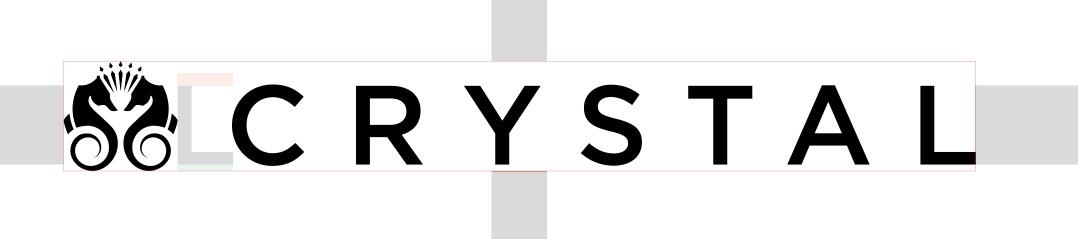
(approx. 113px)

Logo Lockup



6 Logo Lockup

Negative space



Minimum size (width)

& CRYSTAL

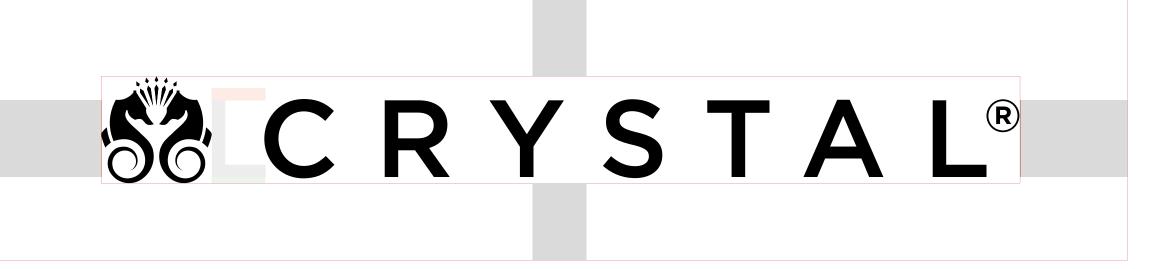
40mm (approx. 113px)

6 Logo Lockup Trademark



6 Logo Lockup Trademark

Negative space



Minimum size (width)

& CRYSTAL®

42mm (approx. 113px)

6 Logo Interdictions

The logo is designed as solid stroke letterforms, to be shown freestanding horizontally against a solid neutral background.

The logo must not be altered in any way. Brand recognition depends on consistently correct usage as outlined in this manual.

The following examples illustrate some incorrect uses of the logotype.

CRYSTAL

Do not distort the logo.

CRYSTAL

Do not use the logo in a color other than black or white.

CRYSTAL

Do not use drop shadows or any other effects.

CRYSTAL

Do not outline the logo.

CRYSTAL

Do not rotate the logo.

CRYSTAL

Do not place the logo in a box.

7 Emblem



7 Emblem

Negative space



7 Emblem Interdictions

Similarly to the logo, the emblem should not be altered in any way.

The following examples illustrate some incorrect uses of the emblem.



Do not distort the emblem.



Do not change the orientation of the emblem.



Do not use the emblem in a color other than black or white.



Do not multiply the emblem.



Do not use drop shadows or any other effects.



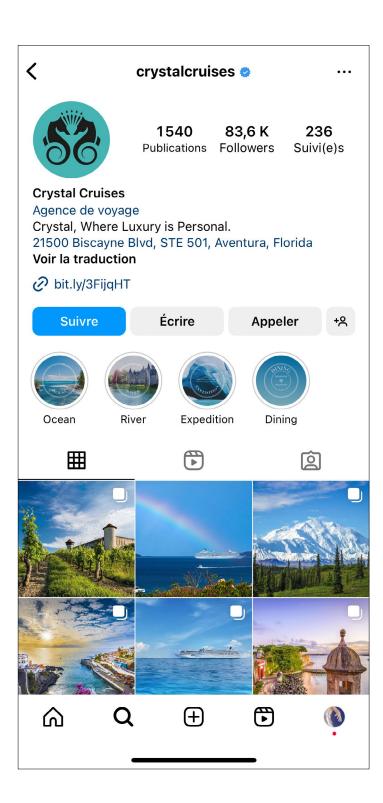
Do not outline the emblem.

8 Emblem — Socials Icon









9 Logo & Emblem Usages

Combinations

The emblem should be used sparingly across communications, as an elegant touch.

When it's not part of the lockup, the emblem can be used in addition to the wordmark, but it should be placed as far as possible. The wordmark should always be at the top of the page, and the emblem at the bottom.

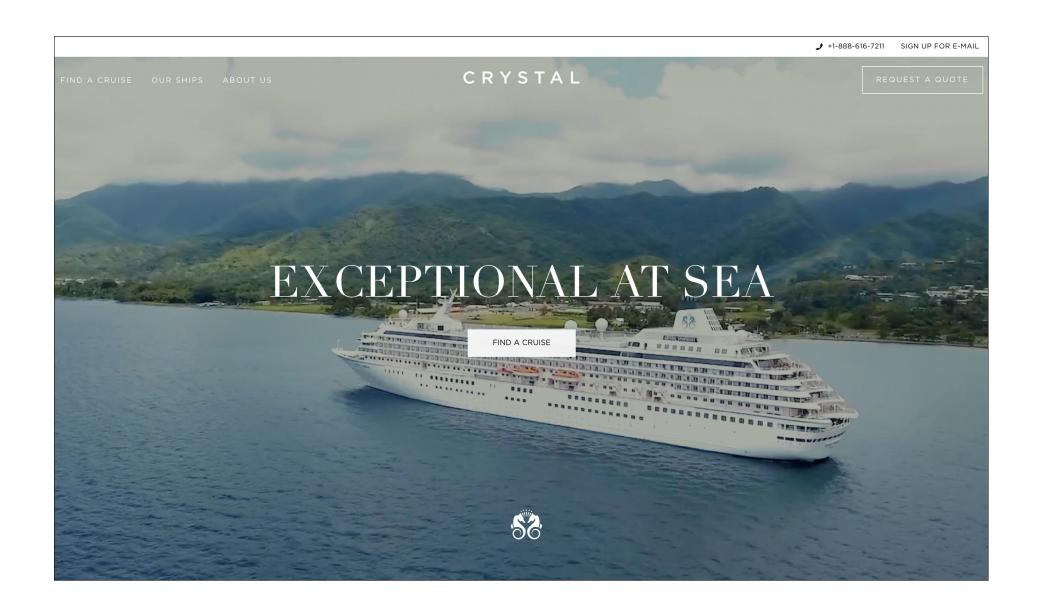


9 Logo & Emblem Usages

Where possible, the tagline should be used as a lockup.

Combinations

It can be used on its own in specific instances (on the website homepage or on ads). In this case, it should be placed at a good distance from the wordmark (at least halfway down the page) and be treated as text and set in Didot.



9 Logo & EmblemUsages

Interdictions

The emblem and the tagline should always be used as per the rules detailed previously.

The following examples illustrate some incorrect uses of the logo and emblem combined.



CRYSTAL

Do not place the emblem at the top of the page, and the logo at the bottom.

9 Logo & Emblem Usages

Interdictions

The emblem shouldn't be used in conjunction with the lockups; it can only be used with the logo wordmark, as per the rules detailed previously.

The following examples illustrate some incorrect uses of the logo and emblem combined.





Do not recreate a seahorse lockup by placing the emblem next to the logo.

O Typography

Print

Gotham is now the primary typeface across all communications.

It should be used in sentence case for long form copy and in upper case for subheadings, taglines and CTAs.

Didot should only be used for headings as an editorial touch. It shouldn't be used for body copy.

All type should be in black and white.

Headline

Didot Regular

ABCDEFGHIJKLMNOPQRSTUVWXYZ 0123456789

Subheadline Gotham Book

ABCDEFGHIJKLMNOPQRSTUVWXYZ 0123456789

Subheadline bold Gotham Bold

ABCDEFGHIJKLMNOPQRSTUVWXYZ 0123456789

Body copy Gotham Book

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789

O Typography

Hierarchy Print Headline

Didot Regular Font size: 20pt Line height: 24pt Kerning: metrical

Tracking: 20

Style: upper case

Subheadline

Gotham Book or Bold

Font size: 7pt Line height: 10pt Kerning: metrical

Tracking: 20

Style: upper case

VOYAGE ITINERARY

YOUR RESERVATION DETAILS

Body copy
Gotham Book
Font size: 8pt
Line height: 11.5pt
Kerning: metrical
Tracking: 20

Style: sentence case

Thank you for showing interest in Crystal Cruises and what we do. Below, you can find your detailed voyage itinerary. As we diligently work towards returning Crystal Cruises back to service, we are honored to have you consider one of our luxury voyages for your well-deserved holiday. We thank you for choosing Crystal Cruises and look forward to welcoming you aboard very soon.

10 Typography

Hierarchy Digital — Desktop 1 of 2 H1

Didot Regular
Font size: 70px
Line height: 120%
Letter spacing: 0%
Style: upper case

EXCEPTIONAL AT SEA

H2

Didot Regular
Font size: 40px
Line height: 120%
Letter spacing: 0%
Style: upper case

EXCEPTIONAL AT SEA

Subheadline

Gotham Bold Font size: 16px Line height: 130% Letter spacing: 10% Style: upper case **EXCEPTIONAL AT SEA**

Subheading paragraph

Gotham Book
Font size: 16px
Line height: 130%
Letter spacing: 4%
Style: upper case

EXCEPTIONAL AT SEA

10	Typography Hierarchy Digital — Desktop 2 of 2	Leading bold Gotham Bold Font size: 12px Line height: 140% Letter spacing: 2% Style: upper case	EXCEPTIONAL AT SEA
		Leading regular Gotham Book Font size: 12px Line height: 140% Letter spacing: 0% Style: upper case	EXCEPTIONAL AT SEA
		UI elements Gotham Book Font size: 12px Line height: 140% Letter spacing: 15% Style: upper case	EXCEPTIONAL AT SEA
		Body copy Gotham Book Font size: 14px Line height: 140% Letter spacing: 4% Style: sentence case	Exceptional at sea

Utility
Gotham Book
Font size: 10px
Line height: 170%
Letter spacing: 4%
Style: sentence case

Exceptional at sea

O Typography

Hierarchy
Digital — Mobile
1 of 2

H1

Didot Regular Font size: 46px Line height: 120% Letter spacing: 0% Style: upper case EXCEPTIONAL AT SEA

H2

Didot Regular
Font size: 30px
Line height: 120%
Letter spacing: 0%
Style: upper case

EXCEPTIONAL AT SEA

Subheadline

Gotham Bold Font size: 16px Line height: 130% Letter spacing: 10% Style: upper case **EXCEPTIONAL AT SEA**

Subheading paragraph

Gotham Book
Font size: 16px
Line height: 130%
Letter spacing: 4%
Style: upper case

EXCEPTIONAL AT SEA

10	Typography Hierarchy Digital — Mobile 2 of 2	Leading bold Gotham Bold Font size: 12px Line height: 140% Letter spacing: 2% Style: upper case	EXCEPTIONAL AT SEA
		Leading regular Gotham Book Font size: 12px Line height: 140% Letter spacing: 0% Style: upper case	EXCEPTIONAL AT SEA
		UI elements Gotham Book Font size: 12px Line height: 140% Letter spacing: 15% Style: upper case	EXCEPTIONAL AT SEA
		Body copy Gotham Book Font size: 14px Line height: 140% Letter spacing: 4% Style: sentence case	Exceptional at sea

Utility
Gotham Book
Font size: 10px
Line height: 170%
Letter spacing: 4%
Style: sentence case

Exceptional at sea

11 Color

Palette

Crystal's palette is composed of three main colors and two secondary colors.

The iconic Teal is used to convey Crystal's distinctive character across all communications. It can be used as a background color or as an accent. It shouldn't be used for the logo, the emblem nor type.

Secondary colors should be used sparingly. Light teal can be used as a background color on stationery, for instance. Warm gray is restricted to digital use and to the Crystal maps.

Primary colors

Teal

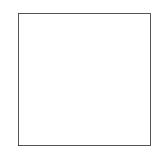
7466 C





Black

White



Secondary colors

Light teal Warm gray

PANTONE 7466 C

C 67	C 60	C 0
M 3	M 40	МО
Y 27	Y 40	ΥO
K 1	K 100	ΚO
R 68	R 0	R 255
G 180	G 0	G 255
B 178	В 0	B 255
#45B4B2	#00000	#FFFFFF

C 12	C 13
МО	M 11
Y 5	Y 14
ΚO	ΚO
R 231	R 227
G 247	G 224
B 247	B 219
#E7F7F7	#e3e0db

11 Color

Usages 1 of 2 The logo and the emblem are to be reproduced solely in black (on white or blue) or white (on black), depending on context and legibility.

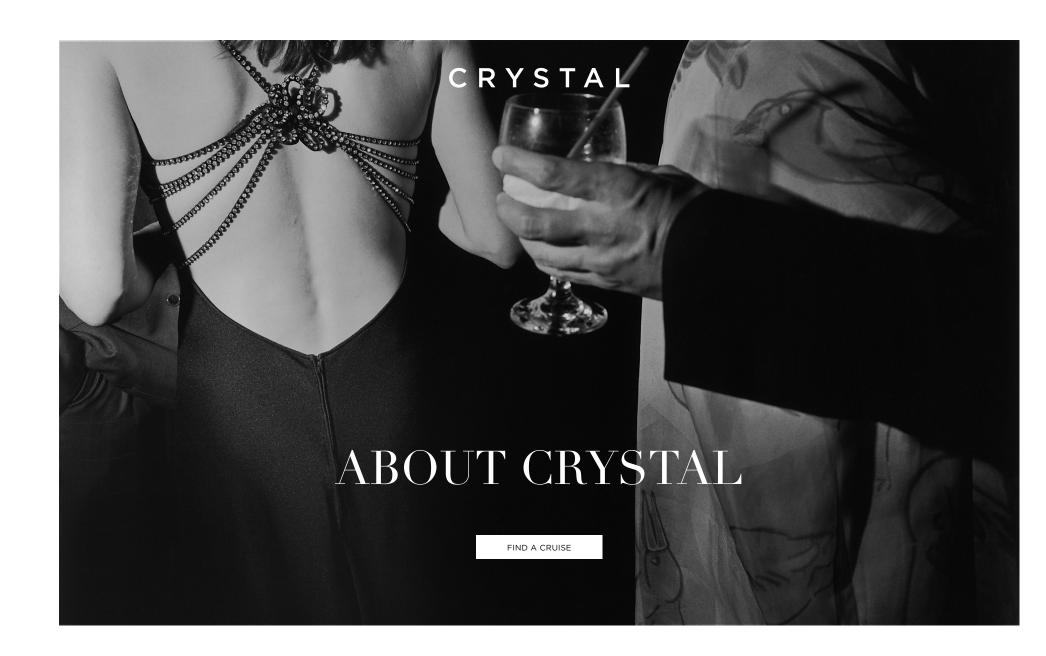
CRYSTAL

CRYSTAL

CRYSTAL

11 Color

Usages 2 of 2 When placed on top of imagery, the color of the logo, emblem and type should be determined by the background.



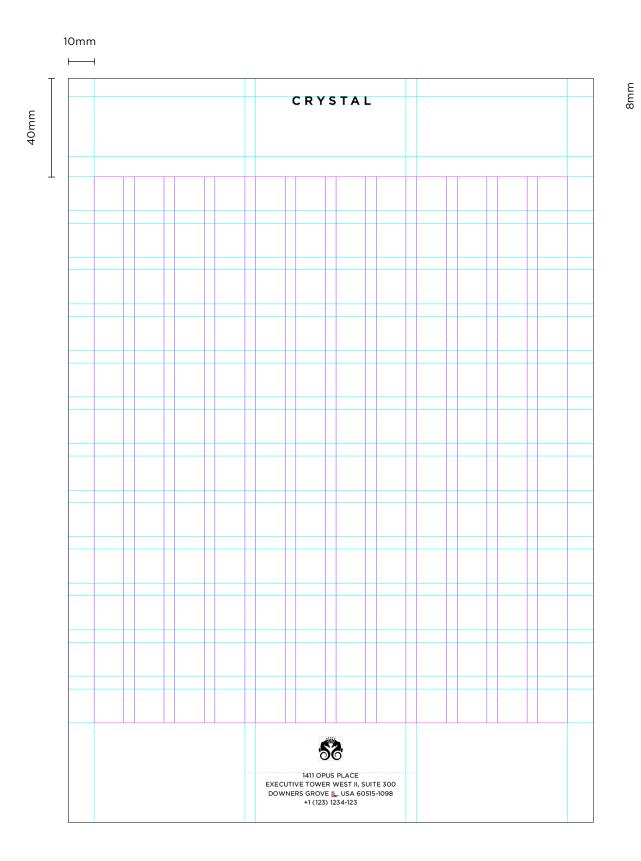
12 Grid & Layout

Grid

Crystal's grid always comprises a number of columns that is a multiple of 3, which can be tailored to each of Crystal's assets.

For instance, the letterhead uses a 12-column grid, and the business card has a 6-column grid. Similarly, the website is built on a 12-column grid on desktop, and 6-column grid on mobile.

Margins are either built on a 1:2 or 1:4 ratio. For instance, the letterhead's top and bottom margins are 40mm and the left and right margins are 10mm.



4mm

≣ T

CRYSTAL

JACQUELINE BARNEY

SENIOR VICE PRESIDENT, GLOBAL MARKETING
JBARNEY@CRYSTALCRUISES.COM
M: (786) 879-1221

DESIGN

2 Grid & Layout

Layout

Across both print and digital applications,

headings and permanents

should be centered.

Small paragraphs, longform copy and tables should be left aligned.

RESERVATION ID 1691 BK COMBO 8 NIGHTS

 $\begin{array}{c} \textbf{6 JUN 2023} \rightarrow \textbf{25 JUL 2023} \\ & \text{DESTINATION} \\ \\ \textbf{VENICE} \rightarrow \textbf{BARCELONA} \rightarrow \textbf{LISBON} \end{array}$

CRYSTAL

AGENT JACK ANDERSON

CRYSTAL CRUISES +1 (123) 1234-123 TEST20221123@TEST.COM

RESERVATION CONFIRMATION

Thank you for showing interest in Crystal Cruises and what we do.
Below, you can find all of the details for your request. As we diligently work towards returning Crystal Cruises back to service, we are honored to have you consider one of our luxury voyages for your well-deserved holiday.

We thank you for choosing Crystal Cruises and look forward to welcoming you aboard very soon.

Best Regards, Crystal Cruises



1411 OPUS PLACE EXECUTIVE TOWER WEST II, SUITE 300 DOWNERS GROVE IL, USA 60515-1098

13	Stock	inner pages	Cards	Covers	Envelopes
		Mohawk Superfine	Mohawk Superfine	Mohawk Superfine	Mohawk Superfine
		Ultrawhite Smooth 118gsm	Ultrawhite Smooth 216gsm	Ultrawhite Eggshell 216gsm	Ultrawhite Eggshell 148gsm

Print Business card

CRYSTAL

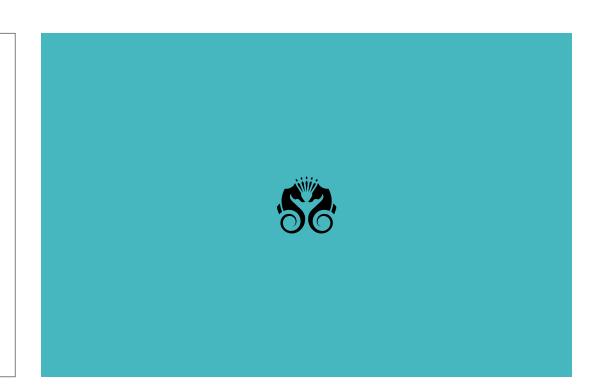
JACQUELINE BARNEY

SENIOR VICE PRESIDENT, GLOBAL MARKETING

JBARNEY@CRYSTALCRUISES.COM

M: (786) 879-1221

CRYSTALCRUISES.COM



Print Letterhead

CRYSTAL

Dear Jacqueline,

Thank you for showing interest in Crystal Cruises and what we do.
Below, you can find all of the details for your request. As we diligently work towards returning Crystal Cruises back to service, we are honored to have you consider one of our luxury voyages for your well-deserved holiday.

We thank you for choosing Crystal Cruises and look forward to welcoming you aboard very soon.

Best Regards, Crystal Cruises



1411 OPUS PLACE EXECUTIVE TOWER WEST II, SUITE 300 DOWNERS GROVE IL, USA 60515-1098 +1 (123) 1234-123

Print Ad

CRYSTAL

EXCEPTIONAL AT SEA

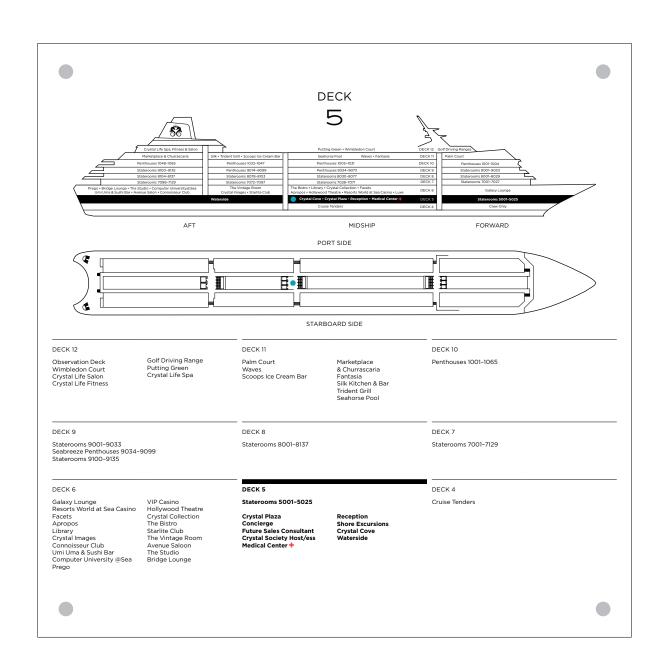


VOYAGE AROUND THE GLOBE IN STYLE ON BOARD OUR BEAUTIFULLY RENOVATED SHIPS, WHERE WORLD-CLASS DINING AND ENTERTAINMENT MEET EXCEPTIONAL SERVICE AND EXPERIENCES.

TO VIEW AND BOOK ONE OF OUR CURATED ITINERARIES, CONTACT YOUR TRAVEL ADVISOR, VISIT **CRYSTALCRUISES.COM** OR CALL **1-866-698-6058**



Print Wayfinding



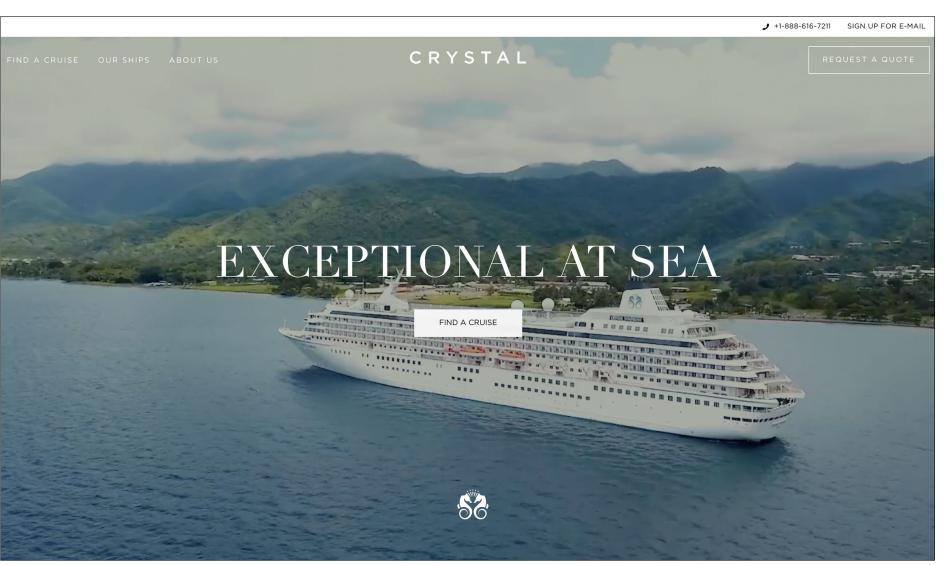
DECK

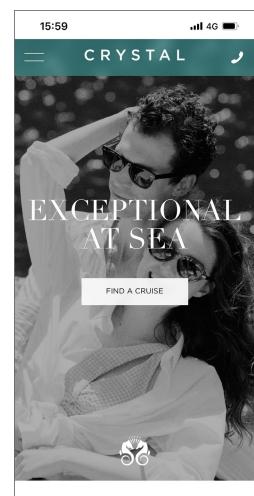
5

STARBOARD SIDE
WATERSIDE
FUTURE SALES CONSULTANT
CRYSTAL SOCIETY HOST/ESS
RECEPTION
FRONT DESK

CRYSTAL COVE
RECEPTION
FRONT DESK
CONCIERGE
SHORE EXCURSION DESK
MEDICAL CENTER

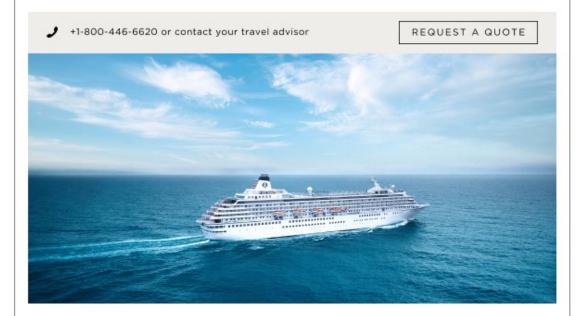
Digital Homepage





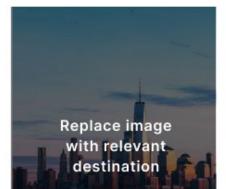
Digital Email Templates View in browser

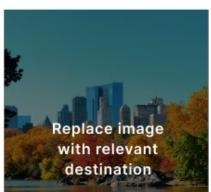
CRYSTAL



[CRUISE NAME, LENGTH AND SHIP]

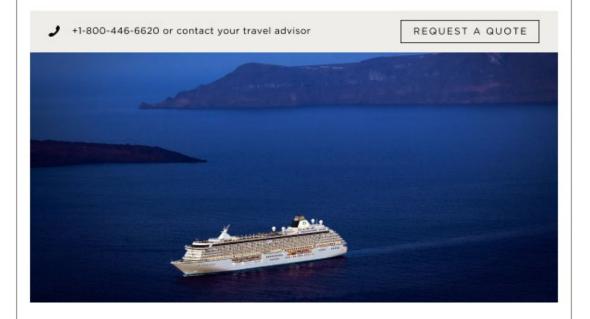
Description of cruise. Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus. Donec quam felis, ultricies nec, pellentesque eu, pretium quis, sem. Nulla consequat massa quis enim. Donec pede justo.





CRYSTAL

View in browser



Dear [GuestFirstName],

As we usher in the new season, we are excited to announce the launch of our 2023 and 2024 worldwide voyages, onboard our newly renovated, spacious ships *Crystal Serenity* and *Crystal Symphony*.

Thank you for traveling with Crystal in the past. As an exclusive benefit, we would like to offer you an early booking window beginning on Monday, February 13, before our voyages open to the public later in the month. Save this date, and we will be back in touch with information on how you can book.

Our award-winning ships will be embarking on itineraries across the globe, immersing you in incredible locations, and together with Abercrombie & Kent, taking you closer to the unseen side of each destination. Our voyages will travel throughout the Mediterranean, Northern Europe, Canada and New England, Alaska, Caribbean, Panama Canal, Middle East, Asia, Australia, and New Zealand, all with our signature, highly personalized service.

On behalf of everyone at Crystal, we look forward to welcoming you on board.

Appendix

1 Overview

To ensure consistency, the logos of the different venues on-board are part of one single design system.

They are all set in ITC Fenice Regular, however typesetting parameters can be adjusted to provide more variety.

Opposite are the three ways in which logotypes for future venues can be developed. Option 1 — Caps

FANTASIA

Spacing: Optical Line spacing: 100%

Tracking: 10

Option 2 — Caps Tracked Out

FANTASIA

Spacing: Optical Line spacing: 100% Tracking: 200

Option 3 — Title Case

Fantasia

Spacing: Optical Line spacing: 100%

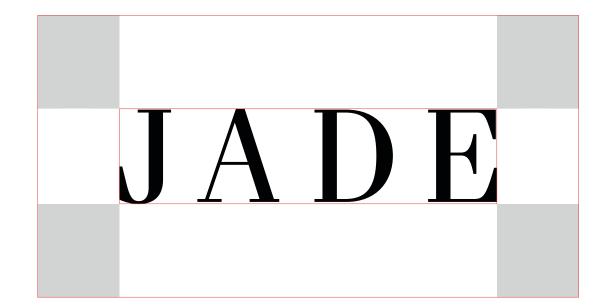
Tracking: 5

2 Jade

JADE

2 Jade

Negative space



Minimum size (width)

JADE

20mm

(approx. 55px)

Tastes Kitchen & Bar

Tastes Kitchen & Bar

3 Tastes Kitchen & Bar

Negative space

Tastes Kitchen & Bar

Minimum size (width)

Tastes Kitchen & Bar

17mm (approx. 48px)

4 Osteria d'Ovidio

Osteria d'Ovidio

3 Tastes Kitchen & Bar

Negative space

Osteria d'Ovidio

Minimum size (width)

Osteria d'Ovidio

17mm

(approx. 48px)